



CONNECT CALCULATE CONSERVE

The EyeOnWater tool allows City of Lake Worth customers to connect to their water utility accounts and view their latest water usage on their desktop or mobile device.

EyeOnWater helps customers understand their water usage, detect leaks, and discover their watering trends.

Customers can quickly view recent water usage with a two-week comparison, and view detailed water usage history by the hour, day, week, month and year!

DOWNLOAD THE APP AND CREATE YOUR FREE ACCOUNT



What you need to register:

- E-mail account
- Zip Code
- Water Billing Account Number
 - This can be found on you bill or by calling 817.237.1211





WATER METER REPLACEMENT PROGRAM

CONTACT US

Public Works Department 4200 Fewell Drive Lake Worth, Texas 76135

(817) 237.7210 www.lakeworthtx.org



WATER METER REPLACEMENT

The City of Lake Worth is taking steps toward a more modernized water metering system that will help us better manage our water resources.

Starting in November the city will be working with our contractor to remove older meters and install new water meters with Advanced Metering Infrastructure (AMI).

AMI technology uses a low powered communication device that is added to the new meter to transmit hourly water usage information over a secure network. Installing automated meters will enhance our customer service by minimizing the potential for incorrect information.



BENEFITS

- 24 hour access to your water usage through the EyeOnWater account.
- Reduction of water loss.

Save money!
Knowing consumption history provides you with the ability to better understand your water use and how it impacts your water bill.

Water alerts can be set up that are automatically sent to you when continuous water flow is identified. This saves money and can prevent property damage.

FREQUENTLY ASKED QUESTIONS

WHERE IS MY WATER METER?

Meters are located below ground in a plastic or concrete meter box with a plastic lid. They are usually located near the street in the public right-ofway.

WILL MY WATER SERVICE BE INTERRUPTED DURING INSTALLATION?

Yes. Service will be temporarily interrupted during the replacement of the meter. Installation typically takes 30 minutes or less. In some cases other repairs may be necessary resulting in a longer wait time.

WILL I NEED TO BE HOME FOR THE INSTALLATION?

No. You do not need to be home when the water meter is being replaced.



FOR ADDITIONAL
QUESTIONS PLEASE
CONTACT THE PUBLIC
WORKS DEPARTMENT AT

817.237.7210