

# **Garbage Collection**

## **Guidance for Residents**

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## Who picks up my Garbage?

The City of Lake Worth contracts for residential solid waste services with Waste Connections. Telephone: 817-222-2221.

## **Garbage Pickup Days**

Lake Worth residents have their garbage picked up twice a week. Collection days are determined by your location.

#### Monday and Thursday (starting at 7:00 am)

Residents living north of Lake Worth Blvd (Hwy 199) and north of Foster Drive (this also includes Foster Drive).

#### Tuesday and Friday (starting at 7:00 am)

Residents living south of Lake Worth Blvd (Hwy 199) and south of Foster Drive.

## **Bulk Garbage Pickup**

Large items, like furniture, tree limbs and trunks, appliances, etc., are picked up once a month, during the last full week of each month. Except for waste caused by a natural disaster, bulk items cannot be placed at the curbside pickup point until after 12:01 a.m. on the 20<sup>th</sup> day of each month. Bulk items must be neatly placed within six (6) feet of the curb or edge of the road. Do not place bulk garbage near a mailbox, under overhead utility lines, or near a utility meter.

Bulk items placed out for pickup prior to the 20<sup>th</sup> of each month is a code violation.

## **Neat and Clean**

All garbage for pickup must be placed in a container that does not leak or emit odors. Plastic trash bags are authorized and if used may not weigh more than fifty (50) pounds.

All curbside garbage must be placed within six (6) feet of the curb of the street bearing the residential address of a residence.

Waste Connections personnel are not required to clean up or collect loose refuse and/or spillage not created by their employees. If this type of situation exists when the truck arrives to make a pickup, Waste Connections may not pick up your garbage until you clean up the loose or spilled refuse.

All refuse or trash spilled by Waste Connections personnel shall be picked up immediately by Waste Connections personnel.

## YOUR GARBAGE DID NOT GET PICKED UP?

Call Waste Connections 817-222-2221

# When can you place your garbage on the curbside?

Garbage may be placed out on the curbside starting at 8:00 pm the day before your scheduled pickup. Empty garbage cans must be removed by 8:00 pm the day of your pickup.

#### ???? Common Questions ????

Q: Can I put out tree, shrub, brush trimmings or newspapers and magazines for normal weekly pickup? A: Yes, but they MUST be securely tied together forming an easily handled package not exceeding four (4) feet in length or width and must not exceed fifty (50) pounds in weight. Items bigger or heavier can only be put out for bulk pickup.

Q: I am a disabled resident and need assistance in having my garbage carried out. Is there a service to help me?

A: Yes, a service is available for residents who have special needs. For this additional service call City of Lake Worth Utility Billing at 817-237-1211 x 110.

Q: I have a neighbor that piles up garbage or large items and I have to look at it all month long. Who do I call and complain about this nuisance?

A: Call the Code Compliance Officer at 817-237-1211 x 120. There are four primary ways to register a complaint. By telephone, fill out a form at City Hall, email at the city website, and by sending the complaint by mail.

Q: Can I get issued a citation (ticket) for having bulk items out for pickup prior to the 20<sup>th</sup> of the month? A: Yes. Having bulk items or garbage out for pickup prior to authorized dates or times is a violation.

Q: I have old tires, metal, and used oil and paint, how do I get rid of this type of garbage?A: You may call Waste Connections at 817-222-2221 and ask for their guidance. Some retail stores that sell paint have a recycle program for used paint. Likewise, some tire stores will recycle old tires. A recycle fee might be required. For metal objects consult Waste Connections or an independent scrap metal hauler.

Q: Can I use a garbage can with wheels to roll my can to the curb?

A: Yes. As long as there are handles and a lid on your garbage can, wheels on your garbage can are authorized. The garbage can must be 30 gallons or less.

Q: Will Waste Connections pickup large items like stoves, refrigerators, water tanks, washing machines, furniture, air conditioners?

A: Yes, on Bulk Pickup days only. Appliances containing CFCs, (refrigerators, freezers, air conditioners, etc.) must have the CFCs removed by a certified technician before they will be picked up.

#### HOLIDAY SCHEDULE

If the holiday falls on your service day, garbage will be collected the next scheduled collection day. Holidays are: New Year's Day, Thanksgiving Day, and Christmas Day.

#### **RESTRICTED AND UNACCEPTABLE ITEMS NOT PICKED UP BY WASTE CONNECTIONS**

Brush and tree trimmings generated by a landscaping company or tree trimming service will not be picked up. Asbestos, construction and demolition debris, tires, oil, gasoline and petroleum-based products, car parts, paint, chemicals, fertilizer, pool chemicals, cooking oil, fecal material, sewage, industrial sludge, pathological waste, pollution control waste, and any other product classified as hazardous.

### QUICK REFERENCE TELEPHONE GUIDE

Waste Connections City of Lake Worth

817-222-2221 817-237-1211 City Utility Billing Code Compliance Officer 817-237-1211 x 110 817-237-1211 x 120